## Social Media Post (Dunn Orthodontics):

We are kindly asking our patients to assist us in reducing risk of exposure so we may maximize our sanitation procedures for the benefit of our community and staff.

Please minimize the number of people in our office by only bringing one parent with the patient, and refrain from bringing siblings and other family members with you. We appreciate your understanding.

## **Dr. Moody Alexander FB post:**

Dear friends, family and patients,

What a crazy time we are in right now. My family and I are taking comfort that in the midst of all the change and continual shifting, we can trust in the Lord, the powerful Rock who does not change. As it says in the book of Hebrews, "Jesus Christ in the same yesterday and today and forever" Heb 13:8

As of now, our office will remain open. The schools, churches and events spaces are temporarily closing to prevent large groups of people from gathering, to help reduce the "shareability" of the COVID-19 virus. Our plan to prevent shareability will be to limit the numbers of people in the office at any given time. Of course, our sanitation procedures will be spot on. We will also be rescheduling all of our non-essential and non-active patients.

You can help us with this plan. If you or a family member have an appointment over the next weeks, would you please:

- 1. Stay home if any signs or symptoms of sickness
- 2. If you are the care giver, please bring only the patient to the appointment, ie no siblings or other family members
- 3. If the care giver is in a susceptible population, please consider staying in the car. We can make additional appointments through a phone call.
- 4. We will be having limited seating in our reception room, so consider staying in the car during your child's appointment.

We very much appreciate your cooperation and most importantly your support of our practice. Let's all take time to find the positive in this situation...enjoy the extra time with your kids, take lunch over to your grandparents or elderly neighbor, reach out to that friend you haven't talked to in a while. We will also be monitoring closely how we can help with those Arlington neighbors who will not have access to services provided through the schools.

God's richest blessings to each of you. Please call or email with any questions or concerns you have and we will promptly address them.

From all of us at Drs Alexander Orthodontics.

Dr Moody

Causey Orthodontics FB – Dr. Mark Causey

## **Causey Orthodontics**

March 13 at 11:09 AM ·

COVID-19 OFFICE ANNOUNCEMENT:

Dear Patients and Parents,

As you all know, the world is experiencing a pandemic and the United States is no exception. You are all aware of the concerns and the attempts to effectively contain coronavirus (COVID-19).

Causey Orthodontics has developed an infection control protocol to ensure the safety of our patients as well as our staff. Some of the measures we have implemented to date include:

- 1. Taking temperatures of all staff members prior to the start of our day.
- 2. We regularly practice CDC compliant sterilization and disinfection throughout our clinic and will continue to do so.
- 3. We have been screening our patients and rescheduling what we consider patients that could potentially have been exposed to the virus.
- 4. Recently, we have even had someone holding our front door open for arriving and departing patients and families to avoid contact with surfaces.

Moving forward, we must collectively and unselfishly work together to come up with solutions to help alleviate potential issues. It is our duty to do our best to practice in a way that will limit exposure to our patients and staff, as well as balance some recent challenges such as childcare concerns for our staff due to the closing of schools. Following the guidelines to stop the spread of coronavirus, and follow suit with other health care providers, we will be making changes during this time. Some of these include:

- 1. Rescheduling retainer appointments that involve putting hands in and out of the mouth.
- 2. Rescheduling appointments that will not cause neglect and have very little effect on the timing of treatment. Some of these include: Appointments monitoring growth and eruption of teeth, a broken bracket that is not causing pain, or other routine adjustments that can wait until a later date.
- 3. Due to the closure of schools, parents will also be challenged with childcare limitations. As all of our patients know, we consider our patients and their families our own. It has been customary and natural to bring siblings, friends and other family members to appointments. Starting next week, we will essentially be closing our reception area. No non-patient individuals should enter the office, except for the scheduled patient and their accompanying parent. This means please do not bring siblings, friends, or relatives to your family member's orthodontic appointment. If you have multiple children, please drop the patient off and wait in the car until the appointment is finished. We can call and update you on the progress of treatment upon request.
- 4. Only scheduled patients will be allowed back in our treatment area unless serious behavior or medical conditions warrant exception.
- 5. If you or a family member have been sick, or have traveled outside the US in the last 14 days, please call our office to reschedule.
- 6. We will be taking the temperature of all patients and parents who enter our office using an infrared thermometer that will not contact the surface of you or your child. Anyone with a temperature of 99.5 °F or greater, will be asked to reschedule their appointment. Please do not be offended if this happens.

As an office, we want to do our part in containing the recent outbreak of coronavirus (COVID-19), but it will take understanding and cooperation from our patients and parents. Anyone that knows me, understands how important I think teamwork is to success. Please understand that we are doing as much as possible to protect our community and country. We greatly appreciate your understanding and will notify you with any further changes.

Dr. Causey

Studio 32 Orthodontics – Dr. Nicole Mullally

## **Studio32 Orthodontics**

Yesterday at 12:47 PM ·

**COVID 19 CLOSURE** 

As you all know things are changing not only daily but hourly. I've been trying to absorb as much information I can in order to make the best decision for my office and for my patients.

If we accept that social distancing is the best thing we can do as individuals to lessen the impact of this virus and ensure the most people stay healthy than it is with a heavy heart that I must close our office for the next 2 weeks. No matter how sterile I keep our environment, I cannot foster social distancing with a lobby and clinic full of people. As of now we will be closed through March 29th and will adjust as required.

If you are having an orthodontic emergency that is causing you significant discomfort or have lost/broken your retainer, please call the office. My cell phone is and always has been on the answering machine for your convenience. We will return your call and together find a plan to take care of you.

I know this is an inconvenience and I truly apologize for how this may affect your schedule. My main goal is that you and your families remain healthy.

Big smiles,

Dr. Mullally 😊



For help reducing the "scary factor": Create fun video for Hand Hygiene and/or sanitizing the reception area.

https://www.facebook.com/jackiedorstrdh March 2, Post

YouTube

 $\frac{https://www.youtube.com/watch?v=ZqrwDqgYwK4\&feature=share\&fbclid=lwAR3wk3YjCygq-KOy4tGBmgKZ88nwsBnVzJLrwQMvVaeqsjt0cA4K7U5l4es}{}$ 

Post Hand Hygiene websites:

Henry the Hand

https://www.henrythehand.com/





Promote Infection Control with a Contest – recreate this contest for your ortho practice:



